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Solid Surface Solutions

VENDURA SOLID SURFACE CARE & MAINTENANCE INFORMATION

Removal of Labels: Most labels can be easily removed by soaking with common cleaning agents. For stubborn labels, use a solvent like lacquer thinner or acetone. **DO NOT USE RAZOR BLADES OR KNIVES TO REMOVE LABELS** as they could gouge or scratch the surface of the product.

Heat: Protect the surface from hot items such as curling irons, hot plates, etc. Excessive heat (above 275° Fahrenheit) could damage or discolor the surface. **DO NOT SET HOT ITEMS DIRECTLY ON THE SURFACE.**

Cleaning: Clean with mild soap or detergent and warm water. For the occasional stubborn stain, scrub with scouring powder is recommended. A scouring pad may also be used, but care must be taken not to alter the surface finish from the surrounding areas. **DO NOT USE** acidic cleaners/chemicals (PH<3) on any solid surface products. A cleaner with a PH<3 will attack the solid surface and cause frosting effects on the surface (this phenomenon can be repaired with sanding and is limited to the surface).

Trench Drain Showers/Trench Drain Cover Removal: At times effective cleaning may require removal of the stainless steel trench drain cover in order to access the trench surface and underside of the cover. Vendura took this fact into account during design and production. Trench drain covers are fastened to the solid surface pan with stainless steel machine screws that insert into brass machine screw grommets. The grommets are permanently installed into a very thick part of the pan and are blind ended to assure no water leakage. If a trench drain screw is lost or damaged, it is important the replacement screw is of exact dimensions to assure proper hold, and to assure no pan penetration. Use of screws differing from the factory supplied screws will void the warranty.

Scratches: Most light, everyday scratches can be scrubbed smooth with an abrasive cleaner and/or a “Gray” Scotch Brite® pad. Deeper scratches, knife cuts, and gouges can be sanded smooth with a fine grit (320 grit) sand paper, followed with a buffing using a “Gray” Scotch Brite® pad. **PLEASE NOTE:** As with any brand of solid surface, Vendura Solid Surface products scratch white and as a result, show scratches more readily in dark colors. Because of this, dark colors **will require more effort and maintenance** to keep them looking new. This is typical of all solid surface products on the market.